



Government of Goa
O/o the Principal Chief Conservator of Forests,
Forest Department "Van Bhavan"
Altinho, Panaji - Goa, 403 001.
Ph. No. - 0832-2492533 -
Email- cof-fore.goa@nic.in

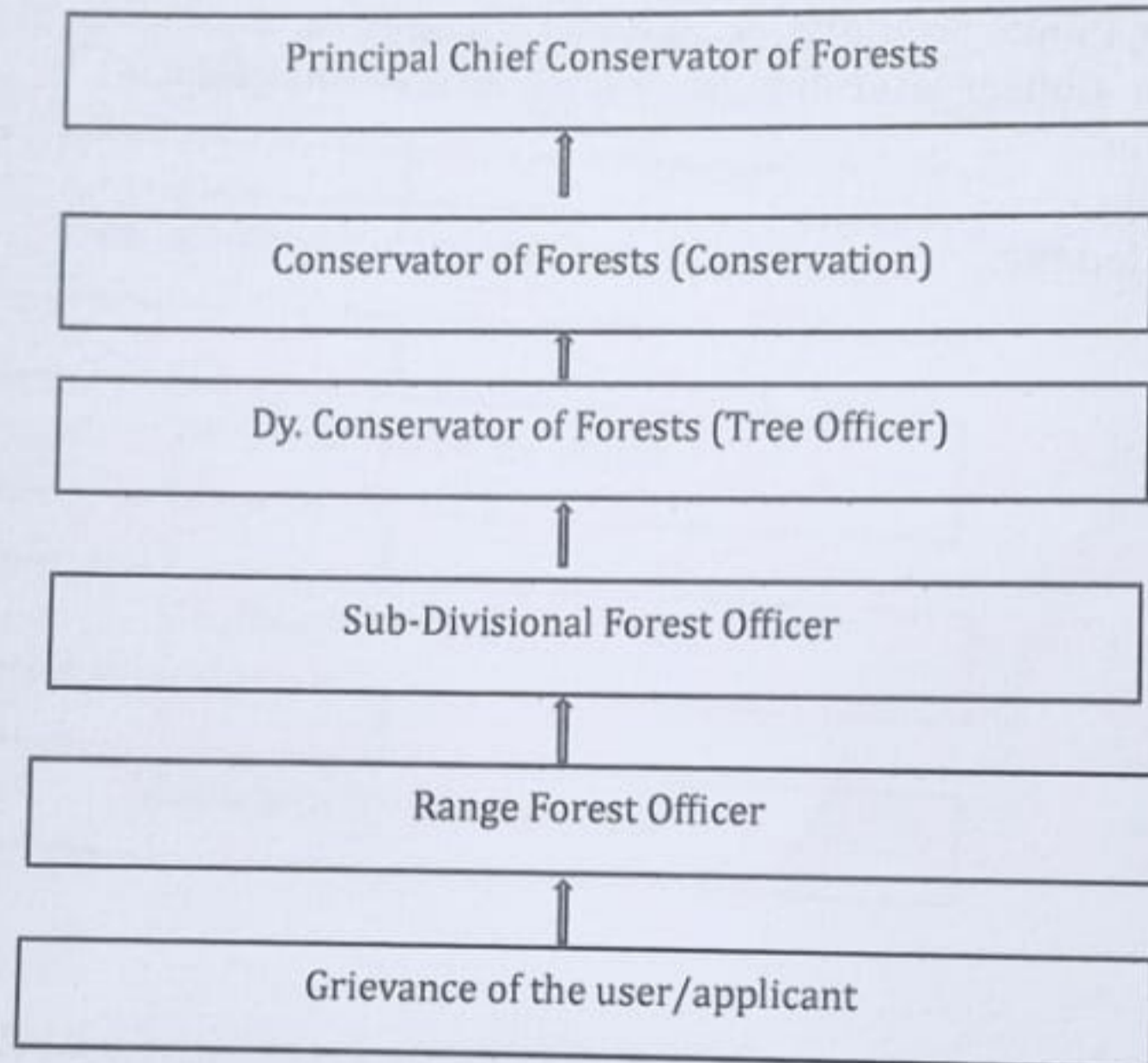


No. 2-42(III)-2024-25-Vol.III-FD/4282

Dated:-14-02-2025

ORDER

The Goa, Daman & Diu Preservation of Trees Act of 1984 is an act to provide for the preservation of Trees on the State of Goa. The Department in accordance with the said Act grants the permission for felling of trees in Form B and permission for removal and disposal of trees in Form C. The applicant has the right to ask for approval or seek explanation for the delay in approval/disposing of application, if they are not issued within time limit as prescribed in the Goa, Daman & Diu Preservation of Trees Act, 1984. The procedure is applicable to business grievance applied through Goa online:-



Procedure:- The following steps will be taken for Grievance Redressal:-

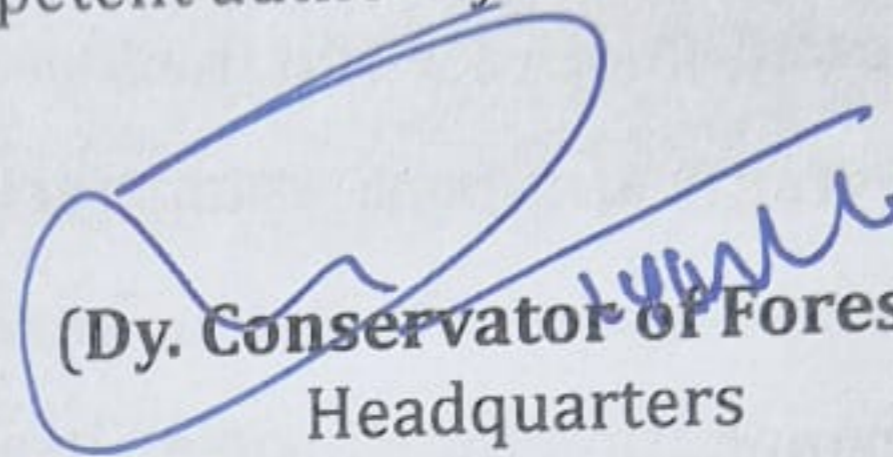
- (i) The user/applicant seeking information on the reasons for delay in approval/disposal of application shall raise a grievance through Goa-online portal using the registered user-ID and password.
- (ii) The user/applicant shall select the Grievance category as "Time Bound Delivery of Service" and then select the respective Department and the service applied for.
- (iii) The user/applicant shall provide the application reference number and grievance. The user/applicant need to attach/upload supporting documents if any. Submit the online form.
- (iv) The grievance will be shown in the login of the Department.

Contd.../-

...2...

- (v) The Nodal officer of the Department shall either process immediately or furnish proper reason for delay within the next 10 working days from the day of the receipt of the grievance.
- (vi) The final response to the grievance shall be communicated to the user/applicant within 15 days of submission of the grievance.
- (vii) The grievance is disposed in accordance with the Notification No. 3/17/2024-IND/245 dated 19-08-2024 issued by the Department of Industries, Government of Goa, Porvorim-Goa.

This issues with the approval of the competent authority.


(Dy. Conservator of Forests)
Headquarters

Copy to:-

1. The Additional Principal Chief Conservator of Forests, Panaji-Goa.
2. The Chief Conservator of Forests, Panaji-Goa.
3. The Conservator of Forests, Conservation, Panaji-Goa.
4. The Dy. Conservator of Forests, South Goa Division, Margao/North Goa Division, Ponda/Planning & Statistics, Panaji-Goa.
5. The Asst. Conservator of Forests, Legal Cell of this office.
6. Order file.
7. Guard file.
8. Concerned file.